lobster elite

elite one, two & three owner's manual



play more. win more:

TO OUR CUSTOMERS

Thank you for purchasing a Lobster ball machine. Please read this owner's manual in its entirety before operating your machine. These instructions are to ensure your safety and to protect the machine from misuse.

CHECK FOR DAMAGE

Inspect your machine for damage. Test all of the machine functions. Occasionally, internal parts can be damaged in shipping. If any problems are found, email orders@lobstersports.com for immediate assistance.

SAVE THE ORIGINAL SHIPPING BOX

The original box and inserts should always be used if it is necessary to ship the machine back to the factory.

In the US, if you have questions about your machine, please DO NOT contact your dealer; email customerservice@lobstersports.com or call

AWARNING

TO AVOID INJURY:

- Keep face out of ball path balls can shoot out from opening at any time.
- Never add balls while machine is running.
- Use only for tennis practice with conventional tennis balls.
- Turn off the machine when leaving it unattended or before performing maintenance tasks.
- Never place body parts or objects into machine.
- Never operate with parts removed.
- Never put wet tennis balls in machine.



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tel 800.526.4041 fax 818.764.6061 customerservice@lobstersports.com

MACHINE SETUP

Intended Use

Lobster tennis ball machines are intended for use in a dedicated tennis facility. For safety reasons, the machine should only be used when players stand on the opposite side of a tennis net at a minimum of 35 feet away from the machine. The Lobster elite is designed to throw **tennis balls only**.

Unpack and Keep Shipping Box

Remove the machine from the box. Keep the box along with the packing materials in case the machine needs to be shipped back to the factory for maintenance or return.

Machine Assembly

- Raise the metal handle by lifting up until a click is heard.
- Detach the hopper by lifting it up off the red base.
- Flip the hopper and reattach by pushing the hopper on to the red base knobs, starting with the front knob (side furthest from handle), then push down to attach the hopper to the back knob.
- Do not remove the wire deflectors.

Handle Operation

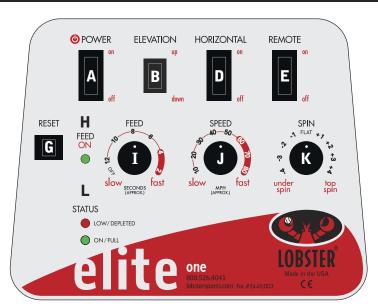
To raise the handle, simply lift up on the handle until you hear the lock buttons click into place. To fold the handle down, stand behind the machine and place hands on each of the plastic handle hinges. Simultaneously press up on the hinge lock buttons and gently push the top section of the handle forward over your machine.

The handle is provided to push or pull the machine. The machine is not designed to be pulled up and down stairs. If the handle is damaged or breaks in this manner, please be advised it is not covered under the warranty. Avoid rough or uneven surfaces that may bend or damage the underside of the machine.

Transporting the Machine

To prepare the machine for transport in your vehicle, invert the hopper to cover the machine and fold the handle. The machine weighs approximately 30-42 pounds depending on the model purchased and may be lifted into a vehicle by one or two people. Use the molded handholds on the underside of the machine to lift and carry the machine.

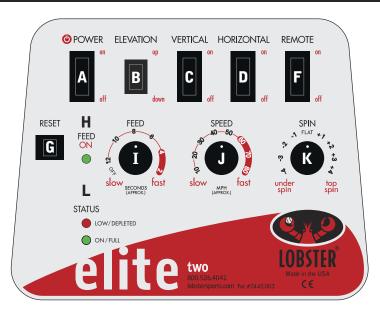
CONTROL PANEL: ELITE ONE





- A. Power Switch Powers the machine on and off.
- **B. Elevation** Adjusts the ball the ball trajectory up and down.
- **D.** Horizontal Switch Turns on and off the random horizontal oscillation.
- E. Remote Switch Activates the remote control. (If you did not purchase a remote, this switch is not active until you upgrade your machine from your dealer or direct from the factory.)
- G. Reset Button Pops out in event of malfunction. If this happens, turn off the machine; push the reset button back in, and power up machine. Please refer to the Troubleshooting section (page 11) or contact Customer Service if the issue persists.
- H. Feed On LED LED will light up when the feed motor begins to turn.
- I. **Feed Knob** Adjusts ball feed interval between 2-12 seconds. Turn completely counter-clockwise to turn off the feed.
- I. **Speed Knob** Adjusts the speed from 10-80 mph.
- K. Spin Knob Controls amount of underspin and topspin on the ball.
- L. Status Indicator LED lights indicate battery level ONLY when machine is powered on. When the machine is charging, refer to the LED light on the charger. Leave machine off when charging.
- M. Charger Port Located on the red base. Slide the black cover in either direction to expose the jack.

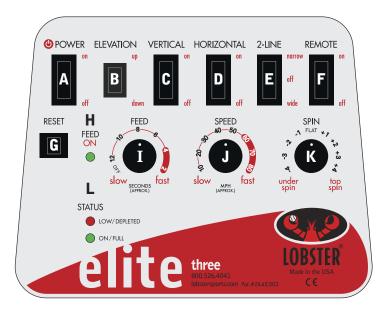
CONTROL PANEL: ELITE TWO





- A. Power Switch Powers the machine on and off.
- **B. Elevation** Adjusts the ball the ball trajectory up and down.
- **C. Vertical Switch** Turns on and off the random vertical oscillation.
- **D.** Horizontal Switch Turns on and off the random horizontal oscillation.
- E. Remote Switch Activates the remote control. (If you did not purchase a remote, this switch is not active until you upgrade your machine from your dealer or direct from the factory.)
- **G. Reset Button** Pops out in event of malfunction. If this happens, turn off the machine; push the reset button back in, and power up machine. Please refer to the Troubleshooting section (page 11) or contact Customer Service if the issue persists.
- **H. Feed On LED** LED will light up when the feed motor begins to turn.
- I. Feed Knob Adjusts ball feed interval between 2-12 seconds. Turn completely counter-clockwise to turn off the feed.
- **J. Speed Knob** Adjusts the speed from 10-80 mph.
- K. Spin Knob Controls amount of underspin and topspin on the ball.
- L. Status Indicator LED lights indicate battery level ONLY when machine is powered on. When the machine is charging, refer to the LED light on the charger. Leave machine off when charging.
- M. Charger Port Located on the red base. Slide the black cover in either direction to expose the jack.

CONTROL PANEL: ELITE THREE





- A. Power Switch Powers the machine on and off.
- **B. Elevation** Adjusts the ball the ball trajectory up and down.
- **C. Vertical Switch** Turns on and off the random vertical oscillation.
- **D.** Horizontal Switch Turns on and off the random horizontal oscillation.
- **E. 2-Line Switch** Turns on the 2-line function for narrow and wide options.
- **F. Remote Switch** Activates the remote control. (If you did not purchase a remote, this switch is not active until you upgrade your machine from your dealer or direct from the factory.)
- G. Reset Button Pops out in event of malfunction. If this happens, turn off the machine; push the reset button back in, and power up machine. Please refer to the Troubleshooting section (page 11) or contact Customer Service if the issue persists.
- H. Feed On LED LED will light up when the feed motor begins to turn.
- I. Feed Knob Adjusts ball feed interval between 2-12 seconds. Turn completely counter-clockwise to turn off the feed.
- **J. Speed Knob** Adjusts the speed from 10-80 mph.
- K. Spin Knob Controls amount of underspin and topspin on the ball.
- L. Status Indicator LED lights indicate battery level ONLY when machine is powered on. When the machine is charging, refer to the LED light on the charger. Leave machine off when charging.
- M. Charger Port Located on the red base. Slide the black cover in either direction to expose the jack.

CHARGING INSTRUCTIONS

Before the first use, charge the machine until the battery is fully charged.

For optimal battery life, fully charge machine after each use. If you do not fully charge the battery after each use, the battery life will be shortened. All chargers have trickle charge technology which ensures the battery will not be overcharged.

Use the LED indicator on the charger for battery charging status. A blinking orange/red light indicates the battery is very depleted.

Charging the Battery with the Standard Charger

- Plug charger into an AC outlet then plug the connector into charger port.
- The LED on charger is red when charging, turning green when fully charged.
- A depleted battery may take up to 18-22 hours to fully charge.

If you purchased a premium fast charger with the machine, you will not receive a standard charger.



Charging the Battery with the Premium Charger

- Plug the charger into an AC outlet then plug the connector into the charger port.
- The LED on the charger is red while charging and turns green when fully charged.
- A depleted battery will be fully charged in 3 hours.

Extending Run Time of Battery with the Premium Charger

The **premium charger** can extend run time up to 2 hours. To use this feature:

- Ensure the battery is mostly charged, connect the charger to the machine, turn the machine on and play.
- The premium charger will NOT fully charge the battery and power the machine at the same time. It will not power the machine if the battery is dead.

Charging the Battery of AC/DC Models

The ac/dc models are powered by both electricity and battery. The ac/dc power cord charges the battery while plugged in to an outlet, including during machine use. The LED on the control panel will indicate a full charge when light turns green. Once the power cord is unplugged, the machine will run off battery power.

Using the Machine with the External Battery

The **external battery pack** includes a battery, battery cord with connector, and an XLR adapter all enclosed in the carrying case, plus a separately boxed standard charger.

- Plug the standard charger into a power outlet and then attach the other end of the charger's cord to the XLR adapter to connect the battery.
- · Charge until the LED on the charger turns green.
- Once the battery is charged, detach the silver XLR adapter by pressing the release button to expose the 3 prong connector. Attach this connector to the machine's charger port to supply power to the machine.

BATTERY LEVEL & MAINTENANCE

Battery Level Indication

Battery level **when the machine is powered on** is indicated on your control panel LED by the following (when charging, only refer to the LED light on the charger):

Green SOLID & Red OFF	FULL CHARGE
Green FLASHING & Red OFF	2/3 CHARGE
Green OFF & Red FLASHING	1/3 CHARGE
• Green OFF & Red SOLID	DEPLETED.

Battery Life and Maintenance

For optimal battery life, fully charge machine after each use. The most common reason for reduced battery capacity and shortened battery life is chronically undercharging the machine. **Never let the machine go uncharged for more than one month.**

Before storing the machine, fully charge the battery and then recharge monthly. During the winter season or when the ball machine is not in use, the battery should be charged **every month**, otherwise the battery life will be reduced.

Similar to a car battery, the battery in your ball machine will need to be replaced depending on use and care. Replacement batteries are available on our website and can be installed by the owner or the machine can be sent to Lobster for maintenance. A video tutorial on battery replacement is available on the support section of our website or on the Lobster Sports YouTube channel.

OPTIONAL POWER ACCESSORIES

External AC Power Supply

For extended court time, the **external AC power pack** provides continuous, uninterrupted use. With this optional accessory, the machine can still run off a battery, allowing the owner to use whatever power method they prefer.

External Battery Pack

The **external battery pack** will provide you with an additional 4-8 hours of court time and can be used with any of our elite series machines.

BALL CONSISTENCY

The consistency of ball throws is dependent on the consistency of the tennis balls used. The same age and type of tennis balls will produce consistent ball throws. A mixture of new and old balls will produce inconsistent ball throws. Pressureless balls provide the best results in both toss and bounce—it's like playing with new balls almost



indefinitely. Lobster recommends **Tretorn Micro X balls** for best results, and are available from LobsterSports.com. Never put damp or wet balls in the machine.

OPERATING INSTRUCTIONS

Court Placement

For best position and widest range of sweep, align the white line marker on the bottom of the machine with the baseline, placing the machine at the center mark (as shown to the right).

If desired, move the machine closer to the net to narrow the sweep or move it back from the baseline to widen it. To reposition the machine, turn on the horizontal sweep and turn it off when the machine is in the desired position—It is not necessary to pick up the machine.



Power the Machine

Turn the machine on using the POWER switch on the control panel.

- Set the FEED anywhere from 2-12 seconds. 12 seconds is the slowest setting.
- Put 3-4 balls in the machine and wait 20 seconds for the machine to start feeding. Confirm the elevation, speed, and spin are appropriate; adjust if necessary. Once you have set the machine up properly, turn the machine off; load the hopper full of balls, and turn on the machine.
- A 20 second delay allows user to reach other side of court before the first throw.
- When hopper is empty, to turn the FEED off by rotating the knob fully counterclockwise without turning machine off. This will save battery capacity and allow time to retrieve balls on the court.

Triple Oscillation Setup (Available with elite two and elite three only)

Triple oscillation features random shots across the width and depth of the singles court.

- Turn ON the machine.
- Set the speed to 60 mph and feed rate at 8 seconds.
- Turn on the vertical oscillation.
- Watch the elevation indicator and turn the vertical oscillation off at its lowest point.
- Adjust the elevation until the balls are just going over the net. If any balls hit the net, adjust the elevation up. If any balls shoot past the baseline, adjust the elevation down.
- Turn on the vertical oscillation for deep/short shots.
- Turn on the horizontal oscillation for random left/right.
- Maintain the speed at 60 mph for optimum results.

OPERATING INSTRUCTIONS

2-Line Oscillation Setup (Available with elite three ONLY)

The 2-line function automatically throws to two preset locations allowing you to practice alternating forehand and backhand shots. You may choose 2-line narrow or wide for added versatility. **NOTE**: The ball hopper MUST have balls in it for the two-line oscillation feature to work.

- Fill the hopper, then turn the POWER switch ON.
- Set SPEED knob to desired speed.
- Turn HORIZONTAL SWEEP switch ON.
- Turn the 2-LINE switch to ON.
- For an 4-second interval per ball, set the FEED from 2-8 seconds.
- For an 8-second interval per ball, set the FEED from 10-12 seconds.

REMOTE CONTROL INSTRUCTIONS

Elite Remote (optional)

- Power on your machine by pressing the POWER switch on the control panel.
- Press the REMOTE switch located on the control panel to ON to activate the remote.
- Turn the ball FEED dial to select a 2-10 second feed rate.
- From the opposite side of the court, press the buttons on the handheld remote to turn on/off the feed and/or sweep.

Elite10 Remote (optional: for elite two and elite three)

- Power on your machine by pressing the POWER switch on the control panel.
- Press the REMOTE switch located on the control panel to ON to activate the remote.
- Turn the ball FEED dial to select a 2-10 second feed rate.
- From the opposite side of the court, press the black FEED on/off button on the handheld elite10 remote to begin play.





REMINDER: The switches and dials on the control panel will always override the remote control.

SMARTPHONE REMOTE CONTROL INSTRUCTIONS

Elite10 Remote for Apple Set Up (optional: for elite two and elite three)



You must purchase the **elite10 remote for Apple** and have it installed in your machine for the free remote app to work.

Instructions:

- On your device, download the Lobster elite remote control from the App Store®
- Power on your ball machine and press the REMOTE switch on control panel ON.
- On your device, go to the "settings" and click "Wi-Fi". A network called "Lobster Sports(x)" will be detected. *Select this network*.
- Open the Lobster elite remote control app on your device and allow up to 90 seconds for your machine and device to sync — they are connected when the remote CONNECT/DISCONNECT button says DISCONNECT.
- Upon first app launch, you may be asked:
 - Allow "elite" to use your location? Select "Allow While Using App"
 - "elite" would like to find and connect to devices on your local network. Select "OK"
 - The Wi-Fi network "Lobster Sports-xx" does not appear to be connected to the Internet. *Select* "*Keep Trying Wi-Fi*" although "Use Cellular Data" does not cause a problem or actually use cellular data.
- When using Apple Watch, the iPhone must stay awake. To change "awake" settings, navigate to Settings>Display & Brightness>Auto-Lock>Never.
- In the case of a disconnect, click the CONNECT button to reconnect.

TROUBLESHOOTING

Machine Errors

The electronics are programmed to help diagnose a machine error. The LED indicator will flash in the patterns listed below. If the error message continues to flash after trying the below fixes, call Lobster Customer Service at 800.526.4041 or email customerservice@lobstersports.com for assistance.

LED INDICATORS	MACHINE ERROR
2 flashes, pause, 2 flashes, pause	Feed motor error - If the feed wheel jams, turn machine off, remove jammed ball, and turn the machine back on.
3 flashes, pause, 3 flashes, pause	Top serve motor error - Turn machine off, check for jammed balls, remove case, remove jammed ball, close case and turn machine on.
4 flashes, pause, 4 flashes, pause	Bottom serve motor error - Turn machine off, check for jammed balls, remove case, and remove jammed ball, close case and turn machine on.
5 flashes, pause, 5 flashes, pause	Sweep motor error - Turn machine off, check for any impediment to ability to sweep, remove it, and turn machine on.

Additional troubleshooting information and help videos can be found on our website's support section. Please visit www.lobstersports.com/support.

In the US, if you have questions about your machine, please DO NOT contact your dealer; email customerservice@lobstersports.com or call

CLEANING & STORAGE INSTRUCTIONS

Cleaning the Machine

Always turn the power OFF when cleaning the machine. The outside of the machine may be wiped down with a mild detergent. The inside of the machine may be vacuumed to remove dirt and debris (i.e. leaves, sand particles, dirt, etc.) To help keep the inside of machine clean, remove all small debris from the balls before refilling the hopper.

Storing the Machine

Always store the machine indoors in a clean, dry location. Exposure to rain and snow will damage the electronics. Never store the machine in a closed vehicle—which can reach 180°—as excessive heat can negatively affect the machine's electronics and battery. We recommend the **elite storage cover** to protect machine.

Storage Cover

Our heavy duty, lined, fabric **elite storage cover** protects your ball machine from the elements, as well as from dust and moisture when in storage.

SERVER WHEELS

Server Wheels Maintenance

Lobster ball machines have two server wheels which throw the tennis balls. Like a car, Lobster ball machines can for last decades if taken care of properly. And like car tires, the server wheels will need to be replaced throughout the life of the machine. Parts are available from lobstersports.com and customers can replace the wheels themselves or the machine can be shipped back to Lobster for maintenance. We have created a tutorial video showing how to replace the server wheels which can be found on our website's support section or the Lobster Sports YouTube channel.

CUSTOMER SERVICE

Since 1970, Lobster Sports has been dedicated to providing outstanding customer service. We invite our customers to call us at **800.526.4041** between 8:00am - 4:30pm PST, Monday-Friday or email us at **customerservice@lobstersports.com**.

When contacting Lobster about your machine, please include your **machine's serial number**, which can be found on the underside of the machine.

- Lift the front of the machine using the molded handhold.
- The serial number is found on the white sticker affixed to the metal platform.

Shipping Damage

If an order arrives with shipping damage, please contact Customer Service immediately for a replacement. A replacement part may be sent or a damage call tag may be issued to replace the damaged product. If the machine must be returned, please use the original box and custom packing material.

WARRANTY ACTIVATION

2-Year Warranty Activation

To activate your 2-year warranty, please register your machine within **30 days of purchase** by filling out and returning the Warranty Registration on the last page. Please either email the completed form to warranty@lobstersports.com or mail it in an envelope to Lobster Sports, 7340 Fulton Avenue, North Hollywood, CA 91605.

Extended Warranty Activation

An extended warranty is available for purchase for machines in the United States. The extended warranty **must be activated within 60 days of purchase**. Extend machine coverage by 1, 2 or 3 years in addition to the standard 2-year coverage. Please see the warranty card on the last page for details.

LIMITED WARRANTY

Lobster Sports warrants to the original purchaser of Lobster Sports ball machine (the "Product") that the Product will be free of defects in materials and workmanship under normal use for a period of two years from the date of purchase, except for the battery and server wheels, which are warranted for six months. Chargers, accessories, demonstration models, and reconditioned machines shall have a one year warranty. (Each respective warranty period hereinafter referred to as "Warranty Period"). Unless otherwise prohibited by law, this Limited Warranty is void unless the purchaser completes and returns the attached warranty response form to Lobster Sports within 30 days of purchase of the Product.

REMEDIES

If such a defect arises and a return authorization request is received by Lobster Sports within the applicable Warranty Period, Lobster Sports will, at its option and to the extent permitted by law, either (1) repair the Product at no charge, using new or refurbished replacement parts, or (2) replace the Product with a new or refurbished Product. In the event of such a defect, to the extent permitted by law, these are your sole and exclusive remedies. Shipping and handling charges may apply. This Limited Warranty is valid only in the jurisdiction where the Products are sold by Lobster Sports itself or through its authorized reseller or agent and is valid to the extent permitted by the applicable laws of such jurisdictions. Any replacement Product will be warranted for the remainder of the original Warranty Period or 30 days, whichever is longer, or for any additional period of time that may be required by applicable law. Lobster Sports reserves the right to authorize warranty service or repairs to be done by others.

HOW TO OBTAIN WARRANTY SERVICE

To make a warranty claim, the purchaser must request a return authorization by contacting Lobster Sports by calling 1-800-526-4041 or emailing customerservice@lobstersports.com. As may be required by applicable law, Lobster Sports may require you to furnish proof of purchase details and/or comply with other requirements before receiving warranty service. The purchaser is responsible for all costs of returning the Product to Lobster Sports, including, but not limited to, the cost of packaging, shipping and applicable taxes. If Lobster Sports determines that any returned Product is not defective, within the terms of this warranty, the purchaser shall pay Lobster Sports all costs of handling and return shipping.

EXCLUSIONS AND LIMITATIONS

Lobster Sports does not warrant that the operation of the Product will be uninterrupted or error-free. This Limited Warranty applies only to the original purchaser of the Product that was purchased from an authorized reseller or sales channel and manufactured by or for Lobster Sports that can be identified by an authorized "Lobster" trademark, trade name, or logo affixed to it. Without limiting the foregoing, the Limited Warranty does not apply to any (a) Lobster Sports products and services other than the Products, (b) non-Lobster Sports products, even if included or sold with a Product, including, without limitation, any counterfeit products, (c) products that are, or Lobster Sports reasonably believes to be, stolen, (d) Product with altered or removed logos and/or brand markings, (e) consumables (such as batteries), or (f) software, even if packaged or sold with the Product or embedded in the Product.

This Limited Warranty does not apply to a Product or part of a Product that has been serviced, altered, refurbished, or modified by anyone who is not authorized by Lobster Sports, nor does it apply to any cosmetic damage such as scratches and dents. In addition, this Limited Warranty does not apply to damage or defects caused by (a) accident, abuse, misuse, mishandling, flood, fire, earthquake or other external causes; (b) normal wear and tear or aging of the Product such as discoloration; (c) repairs that have been made or attempted by you or others without authorization; or (d) operating the Product (i) outside the permitted or intended uses described by Lobster Sports, (ii) not in accordance with instructions provided by Lobster Sports, or (iii) with improper voltage or power supply.

No Lobster Sports reseller, distributor, agent or employee is authorized to make any modification, extension, or addition to this Limited Warranty. If any term contained herein is held to be illegal or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

IMPLIED WARRANTIES

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ALL IMPLIED WARRANTIES (INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. Some jurisdictions do not allow limitations on the duration of an implied warranty, so the above limitation may not apply to you.

LIMITATION OF DAMAGES

EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, LOBSTER SPORTS SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF PROFITS, REVENUE OR DATA, RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION OR UNDER ANY OTHER LEGAL THEORY, EVEN IF LOBSTER SPORTS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. Some jurisdictions do not allow the exclusion or limitation of special, indirect, incidental or consequential damages, so the above limitation or exclusion may not apply to you.

GOVERNING LAW

This Limited Warranty shall be governed by the laws of the State of California, USA, without giving effect to any conflict of laws principles that may provide the application of the law of another jurisdiction.

WARRANTY REGISTRATION - To validate warranty, fill out card and send back via email to warranty@lobstersports.com or mail to address below. If you bought from a authorized dealer, please also include proof of purchase. (*Required Fields)

Machine Serial Number*				
Name*	Email*	*		
Mailing Address*	City*		State*	Zip*
Phone*				
Purchase Date*	Where Purchased*			
How did you learn about Lobster? (circle) LobsterSports.com Google Pro Player Friend Instagram Facebook Magazine Ad Club Dealer Other Other	le Pro Player	Friend Instagram Other	Facebook Maga:	zine Ad Club
What attracted you to this product? (circle) Quality Design Price Reputation Previous Customer	ce Reputation	Previous Customer	Portability Better Features	tter Features
Income (circle) \$50-69K \$70-\$99K \$100-\$119K \$120-149K \$150-\$199K \$200-\$299K \$300-\$499K \$500K+ Gender M	150-\$199K \$20	0-\$299K \$300-\$499	IK \$500K+ Ger	nder M F
Age (circle) 15-25 26-35 36-45 46-55 56-65 66-75 76-85 86+ Occupation	36+ Occupation			

OPTIONAL EXTENDED WARRANTY** Please send in a separate envelope within 60 days of purchase.

Please select from the following:	Credit Card #	Expiration Date	נס	
1 Year\$110 2 Years\$165	Verification Code (last 3 digits in signature bar)	Select (circle) Visa Mastercard Discover Card	Mastercard	Discover Card
3 Years\$249 Autho	Authorization Signature			

period specified above past the normal 2 year limited warranty. The extended warranty period will run consecutively from the warranty period determined Lobster Sports warrants each Lobster ball machine purchased will be free from DEFECTS IN MATERIAL AND WORKMANSHIP for the extended at time of purchase. **It does not cover parts worn under normal use**, specifically the battery and the server wheels.

MAILING ADDRESS: Lobster Sports, 7340 Fulton Avenue, North Hollywood, CA 91605

**Extended warranties only apply to machines located in the United States.